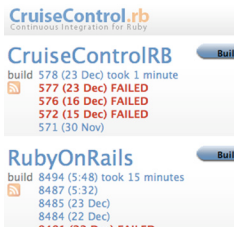




Recent Work



Guiding clients through a project inception



I lead the design of CruiseControl.Rb, an Open source Continuous Integration Tool

Interaction Design Consultant

ThoughtWorks *Aug 2006 - Current*

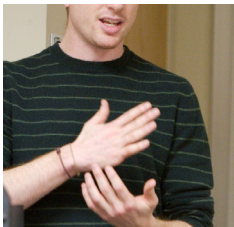
Facilitate project kick-off activities with clients and ThoughtWorkers in order to understand business goals and design experiences & software that are ready to be developed

Provide documentation, user interface prototypes, and usability testing feedback to clients and development team members

Collaborate and facilitate design efforts on development teams of varying size (4 to 40 people) in various industries and domains including: Travel, Hospitality, Healthcare, Insurance, Construction, and Social Networking

Define and carry out methods in the burgeoning field of User-Experience Design within the Agile Development context, and share my experience through conference talks

Develop Web-based User Interfaces using Standards-based HTML, CSS, and Javascript.



Teaching has always been one of my favorite activities.

Associate Instructor

IU, Informatics *Aug 2004 - May 2006*

UCSD, Cognitive Science *Sept 2003 - June 2004*

Instructed students in lecture-style classes and one-on-one setting in HCI undergraduate survey courses covering User-Centered Design and Usability

Assisted Professors with long-term course strategy as well as planning weekly lectures and assignments



With Snapshot, an arduous process was automated

Interaction Design Intern

Intuit TurboTax, User-Centered Design Team *May - July 2005*

Conducted user research considering Instant Messaging in online tax software

Created & implemented a tool to publicize team findings

Speaking Engagements

Interaction 08 Conference, Feb 2008 <http://is.gd/xF0T>
Topic: Agile User-Centered Design Workshop

Agile 2008 Conference, User Experience Stage <http://is.gd/xF11>
Topic: A Contextual Design Approach to Software Delivery

Education & Background

M.S. Human-Computer Interaction

Aug 2004 - May 2006

Indiana University School of Informatics

Thesis – Prepare • Project • Present:
Using Technology to Encourage Effective Presentations josh.ev9.org/p3

Major Project – ECHOES: Encouraging Companionship, Home Organization, & Entertainment in Seniors <http://is.gd/xEZ2>

B.S. Cognitive Science, Specialization in Human-Computer Interaction

University of California San Diego

Sept 2000 - June 2004

Major Project – Picture This 1.0: Toward Better Photo Organization Software

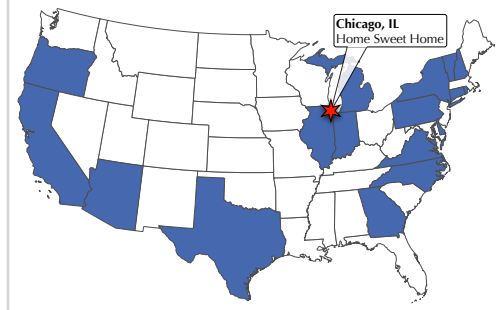
ThoughtWorks University

Bangalore, India

Aug - Sept 2006

7 week training course covering topics in Consulting, Software Delivery, and Agile Software Development <http://is.gd/xF09>

Places I've Worked (in the US)



Professional & Academic Associations

Iota Nu Phi National Honors Society in Informatics, Co-Founder

Design Club at IU, Co-Founder

Interaction Design Association, Member

ACM Special Interest Group on Computer-Human Interaction, Member